

Dear customers,

We would like to inform you that we will switch off the cryptographic protocols TLS 1.0 and 1.1 in the second half of the year. This means that our application will only work with TLS 1.2 and 1.3.

For more information about TLS (Transport Layer Security), please see the following Wikipedia page:

https://en.wikipedia.org/wiki/Transport_Layer_Security

The TLS (and previously SSL) protocols are used to secure the connection to a website. When you visit a website in your browser and the address starts with "https", the connection is secured by TLS. The additional "s" in "http" stands for "secure".

The reason for disabling these versions is that all versions below TLS 1.2 are considered as outdated and not secure. Another reason is that Microsoft has also announced that it will no longer support these versions and will soon disable them. In the Microsoft Edge browser these versions are already disabled by default.

You can get more detailed information about Microsoft's announcement on the following page:

<https://blogs.windows.com/msedgedev/2020/03/31/tls-1-0-tls-1-1-schedule-update-edge-ie11/>

We want to give our customers the best possible security for their data and therefore this step is necessary. Please inform your administrators and find out what changes need to be made to your system. Especially outdated browser versions should be updated as soon as possible. We recommend the following browsers at this time:

Firefox:	from version 73.0
Chrome:	from version 80.0.3987
Microsoft Edge:	from version 88.0.705.74

If you have any questions or need technical assistance regarding the upcoming changes, please contact us at the following email address. We will try to answer all questions and provide technical assistance if possible.

SwissRDL IT Support: swissrdl_itsupport@ispm.unibe.ch